How To Book Your KTX Ticket

Step 1.

Please visit [http://korail.com](http://korail.com).
You can reserve tickets on the submenu “Book online” of the main menu “Booking”.

Step 2.

Please check your travel information.
- Choose the **type of travel**.
  (You’d better click ‘Direct’ for your travel.)
- Choose your **Departure time**.
  (Year / Month / Date / Hour)
- Search the **Departure/Arrival** station.
  (If you want to get to Dongdaegu station from Seoul station, You must check ‘Seoul’ as departure and ‘Dongdaegu’ as arrival.)
- Select your **Train type** (KTX).
- Choose how many tickets for your travel.

* If you use airport railroad to Seoul Station (for KTX) from Incheon Int’l Airport, you can buy airport railroad ticket and KTX ticket to Dongdaegu together at online homepage. These 2 tickets will be issued in one printed reservation ticket. You will also receive 30% discount of airport railroad fare.

* Please note that you must choose ‘Transfer’ from the type of travel and check ‘Incheon Airport’ as departure, ‘Dongdaegu’ as arrival.
Please click "select" button for the train you prefer the most.

Step 4.
Please fill in your personal information.
- Put your First Name and Last Name.
- Click your gender. (M/F)
- Fill in your Passport Number.
- Choose your Nationality.
- Fill out your E-mail Address.

Step 5.
Please fill in your payment information.
- Check your Card type.
(Overseas issued/Korea issued)
- Put your Credit Card Number and check your Expire Action Date.

※ If you click the Next button, It would get paid promptly.
Step 6.

Please print your confirmed reservation details to exchange tickets at a ticket window in any Korail Station before the departure time.
※ If you are not successful to print your reservation details, you may inquire about your current reservation and ticket information status on the menu “My Reservation”.

Step 7.

Please check your ticket information in the printed booking confirmation.
**Ticketing**

- After reserving tickets on the internet, you should print your reservation details and show your passport and the printed confirmation paper at a ticket window in any Korail Station before the departure time, and the staff will give you the tickets that have been reserved.
- Especially to collect your reserved tickets at a ticket window, you should keep the ‘reservation number’.

**Cancel**

- Checking your reservation on the menu "My reservation" by entering some of your information that you put when you reserved, you can cancel your reservation.
- Cancel requests must be made prior to the train departure time.
- Depending on the time of the cancellation, a cancellation fee is applied.

**Refund**

- If you do not intend to travel after purchasing tickets, you can demand a refund at a ticket window in Korea. At this time depending on the time of the refund, a refund fee is applied.
- **After the train arrives at the destination appointed on the ticket, the ticket will be invalid.**

**Fee**

※ the minimum fee for cancel or refund is 400 KRW.

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